

## Frequently Asked Questions (FAQs) for Learning & Development/HR Managers

### **The Professional Regulator: A professional development program for regulators**

#### **Why has The Professional Regulator program been created?**

As the job of regulators has become more demanding, there has been an increased interest in professionalising practice, and a focus on the similarities in the challenges facing regulators in different areas and agencies.

Aotearoa New Zealand began the process of professionalising regulation in 2008, and the [Government Regulatory Practice Initiative \(G-Reg\)](#) was set up in 2015 to provide standardised training to regulators across agencies.

No similar system has existed until now in Australia, and the National Regulators Community of Practice, in partnership with ANU and RegNet, has created a program of training modules and seminars – **The Professional Regulator** program - to give Australian regulators access to training with a focus on the common issues regulators face.

The Professional Regulator is a four-level program

- The Professional Regulator: Foundation – open now for expression of interest
- The Professional Regulator: Extension
- The Professional Regulator: Expert
- The Professional Regulator: Leader

The Professional Regulator: Foundation course was released in February 2023 with 100 participants from NRCoP corporate member agencies making up the inaugural cohort.

#### **Who has been involved in designing The Professional Regulator course?**

The Professional Regulator program has been designed by the National Regulators Community of Practice (NRCoP) in collaboration with the Australian National University (ANU) School of Regulation and Global Governance (RegNet). The content has been jointly written by academics and regulatory experts with input and case studies provided by a working group of regulatory practitioners from across Australia.

#### **What sets this course apart from everything else that is on offer?**

The Professional Regulator is an innovative program that harnesses valuable academic and professional insights for application in real-world contexts.

The program will:

- provide professional development for regulators, regardless of regulatory sphere or jurisdiction, that provides a common foundation of current, modern regulatory practice
- strengthen and extend the capacity of participants as professional regulators
- enable mass participation through flexible and accessible delivery
- provide a nationally recognised credential in the form of a digital badge that will increase workforce mobility
- provide assurance to you as an employer that your staff have the quality foundational regulatory knowledge they require.

### **Who should participate in the Professional Regulator: Foundation program?**

This professional development program is for all early, mid to senior level regulators from all regulatory spheres (federal, state and local government).

The course is suitable for all staff who are new to licensing and approvals, compliance, working with regulated entities, using regulation, auditing, applying risk frameworks and managing regulatory communications.

### **How much does The Professional Regulator course cost?**

The course costs \$650 + \$65 GST for regulators who work in an organisation that is a corporate member of NRCoP. All other regulators are still able to enrol in the course at a cost of \$1300 + \$130 GST. This represents great value for money.

### **How do I check whether my organisation is a corporate member?**

You can check whether you are a corporate member [here](#).

If you would like to become a member [Join here](#).

### **Is there a discount for large group bookings?**

The course has been priced at a point that will allow it to be accessed by the greatest number of regulatory practitioners. No further discounts are available other than the 50% discount that already applies for corporate members.

### **Am I able to enrol staff in bulk or get an invoice?**

Yes – If you wish to make a group booking or you require an invoice send an email to [professionalregulator@anenterprise.com.au](mailto:professionalregulator@anenterprise.com.au)

### **Can I stagger the enrolment date for groups I want to put through?**

Yes – all regulators will be able to access The Professional Regulator: Foundation course from 1 July.

Participants can start the course at a time that suits them and your organisation. The size and structure of the groups that you put through the course is entirely up to you.

Once enrolled, participants will have 12 months to complete the six online modules and to participate in the six seminars.

### **How do I enrol and pay by credit card?**

You can complete your individual enrolment by following these steps:

<b>My organisation is a NRCoP member (\$650 +gst)</b>	<b>My organisation isn't a NRCoP member (\$1300 +gst)</b>
<ol style="list-style-type: none"> <li>1. Click on <a href="#">link</a></li> <li>2. Confirm whether your organisation is a corporate member by finding your regulatory organisation on the Corporate Member list. You will also find a discount coupon which you can use at the checkout to get the discount rate for members.</li> <li>3. Click 'BUY'</li> <li>4. Create an account (fill in your details here) Click 'SIGN UP'</li> <li>5. Go to 'COMPLETE YOUR PURCHASE' (NRCoP corporate members insert your discount coupon at this stage) and insert your credit card details to finalise the purchase.</li> <li>6. You will be able to view an order receipt immediately, and you will also receive a tax receipt direct to your email.</li> <li>7. You can get started with the modules immediately. A new round of seminar dates will become available in the coming months.</li> </ol>	<ol style="list-style-type: none"> <li>1. Click on <a href="#">link</a></li> <li>2. Click the 'BUY' button and proceed straight to creating your account.</li> <li>3. Click 'BUY'</li> <li>4. Create an account (fill in your details here) Click 'SIGN UP'</li> <li>5. Go to 'COMPLETE YOUR PURCHASE' and insert your credit card details to finalise the purchase.</li> <li>6. You will be able to view an order receipt immediately, and you will also receive a tax receipt direct to your email.</li> <li>7. You can get started with the modules A new round of seminar dates will become available in the coming months.</li> </ol>

**How do we manage the time demands of our staff to participate in the course?**

Each module takes approximately 90 minutes to complete and can be undertaken at any time.

Participants will have 12 months to complete the modules from the time the course is first accessed.

It is not necessary for participants to complete entire modules in one sitting. Participants can save what they have done and return to it at a later stage.

For the seminar series, each seminar runs for 90 minutes and the full program of seminars will be scheduled three times a year.

This will provide your staff with the flexibility that allows them to attend seminars at a time that suits their busy schedules.

**How do I find out more about The Professional Regulator course?**

If you would like one of the friendly NRCoP team to provide you with a briefing about the course and the benefits of participating, please email [Regulators@anzsog.edu.au](mailto:Regulators@anzsog.edu.au)

Further information is available at:  
[The Professional Regulator program](#)  
[FAQs for participants](#)  
[Join here](#)

