In Search of Successful Governance: Lessons from around the world

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We are excellent at ...

Measuring

Moaning about

Minimizing

... public governance FAILURE
We must get better at ...

Tracking

Talking about

Transplanting

... public governance SUCCESS
Failure is easy to track, success is hard to grasp

Avoiding failure

Avoid ministerial complaints
Avoid citizen complaints
Meet standards

Achieving success

Avoid failure AND
Engage all stakeholders
Contribute to multiple goals
Meet demands of context
We must get better at ... Tracking -build stakeholder systems for mapping both failure and success-

Talking about

Transplanting

... public governance SUCCESS
Systems currently focus on beliefs and numbers, little development on boundaries and interaction

Beliefs

Boundaries

Interaction

Measurement

Shared reviews supported with data enrich judgement

We must get better at ...

Tracking
- build stakeholder systems for mapping both failure and success-

Talking about
- use shared reviews to nurture considered judgements-

Transplanting

... public governance SUCCESS
Success stories often followed by failed transplant, careful adaptation to own context required

<table>
<thead>
<tr>
<th>Much attention for own context</th>
<th>Not-Invented-Here-Syndrome</th>
<th>Careful yet ambitious adaptation</th>
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<tbody>
<tr>
<td>Little attention for own context</td>
<td>Copy-Paste Syndrome</td>
<td>Success-Systematization-Syndrome</td>
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<td>Modest transformation</td>
<td>Ambitious transformation</td>
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Hartley & Benington (2006)
Trappenburg (2012)
We must get better at ...

Tracking
- build stakeholder systems for mapping both failure and success-

Talking about
- turn public opinion into collective judgement-

Transplanting
- borrow ambitious questions not standard answers-

... public governance SUCCESS
Performance systems prioritize avoiding failure