

Frequently Asked Questions (FAQs) for Learning & Development/HR Managers

The Professional Regulator: A professional development program for regulators

Why has The Professional Regulator program been created?

As the job of regulators has become more demanding, there has been an increased interest in professionalising practice, and a focus on the similarities in the challenges facing regulators in different areas and agencies.

Aotearoa New Zealand began the process of professionalising regulation in 2008, and the [Government Regulatory Practice Initiative \(G-Reg\)](#) was set up in 2015 to provide standardised training to regulators across agencies.

No similar system has existed until now in Australia, and the National Regulators Community of Practice, in partnership with ANU and RegNet, has created a program of training modules and seminars – **The Professional Regulator** program - to give Australian regulators access to training with a focus on the common issues regulators face.

The Professional Regulator is a four-level program

- The Professional Regulator: Foundation – open for enrolments
- The Professional Regulator: Extension
- The Professional Regulator: Expert
- The Professional Regulator: Leader

The Professional Regulator: Foundation course was released in February 2023 with 100 participants from NRCoP corporate member agencies.

At the start of 2024, the Professional Regulator: Foundation course has attracted over 860 participants. It is now the core professional development opportunity for regulators in Australia.

Who has been involved in designing The Professional Regulator course?

The Professional Regulator program has been designed by the National Regulators Community of Practice (NRCoP) in collaboration with the Australian National University (ANU) School of Regulation and Global Governance (RegNet). The content has been jointly developed by regulatory academics, and regulatory experts with case studies provided by a working group of regulatory practitioners from across Australia.

What sets this course apart from everything else that is on offer?

- The Professional Regulator program is developed by regulators, for regulators.
- It focusses on professional knowledge for application in the field.
- It is open to and allows sharing among, all regulatory agencies (Commonwealth, State and local) in all Australian jurisdictions

- It offers a mix of self-directed and live interactive learning, with assessment for the online modules and a digital badge confirming completion
- Pricing enables employer agencies and organisations to enrol participants in bulk

The program:

- provides professional development for regulators, regardless of regulatory sphere or jurisdiction, providing a common foundation of current, modern regulatory practice
- strengthens and extends the capacity of participants as professional regulators
- enables wide, accessible participation through flexible and accessible delivery
- provides a nationally recognised credential in the form of a digital badge that will increase workforce mobility
- provides assurance to you as an employer that your staff have the quality foundational regulatory knowledge they require.

Who should participate in the Professional Regulator: Foundation program?

The Foundation program is designed for early career regulators, but participants tell us that it is valuable for all early, mid to senior level regulators from all regulatory spheres (federal, state and local government).

The course is suitable for all staff who are new to or want to refresh or strengthen their skills in licensing and approvals, compliance, working with regulated entities, using regulation, auditing, applying risk frameworks and managing regulatory communications.

How much does The Professional Regulator course cost?

The course costs \$650 + \$65 GST for regulators who work in an organisation that is a corporate member of NRCoP.

All other regulators are still able to enrol in the course at a cost of \$2,250 + \$225 GST.

This represents great value for money.

How do I check whether my organisation is a corporate member?

You can check whether you are a corporate member [here](#).

If you would like to become a member [Join here](#).

Is there a discount for large group bookings?

The course has been priced at a point that will allow it to be accessed by the greatest number of regulatory practitioners.

Am I able to enrol staff in bulk?

Yes – If you wish to make a group booking send an email to professionalregulator@anenterprise.com.au

When does the course start?

This course has an open enrolment with no set closing date. Staff can enrol at any time to commence the program.

Can I stagger the enrolment date for groups I want to put through?

Yes – all regulators are able to access The Professional Regulator: Foundation course.

The program is self-paced allowing progress through the modules at a pace that suits your staff's work schedule. The size and structure of the groups that you put through the course is entirely up to you.

Once enrolled, participants will have 12 months to complete the six online modules and to participate in the six seminars.

How do I enrol and pay by credit card?

You can complete your individual enrolment by following these steps:

My organisation is a NRCoP member (\$650 +gst)	My organisation is not a NRCoP member (\$2,2500 +gst)
<ol style="list-style-type: none"> 1. Click on link 2. Confirm whether your organisation is a corporate member by finding your regulatory organisation on the Corporate Member list. You will also find a discount coupon which you can use at the checkout to get the discount rate for members. 3. Click 'BUY' 4. Create an account (fill in your details here) Click 'SIGN UP' 5. Go to 'COMPLETE YOUR PURCHASE' (NRCoP corporate members insert your discount coupon at this stage) and insert your credit card details to finalise the purchase. 6. You will be able to view an order receipt immediately, and you will also receive a tax receipt direct to your email. 7. You can get started with the modules immediately. A new round of seminar dates will become available in the coming months. 	<ol style="list-style-type: none"> 1. Click on link 2. Click the 'BUY' button and proceed straight to creating your account. 3. Click 'BUY' 4. Create an account (fill in your details here) Click 'SIGN UP' 5. Go to 'COMPLETE YOUR PURCHASE' and insert your credit card details to finalise the purchase. 6. You will be able to view an order receipt immediately, and you will also receive a tax receipt direct to your email. 7. You can get started with the modules A new round of seminar dates will become available in the coming months.

If you require an invoice or wish to enrol participants in bulk please email professionalregulator@anenterprise.com.au

How do we manage the time demands of our staff to participate in the course?

Online modules

Each of the 6 online module takes approximately 90 minutes to complete (plus 30 minutes for end-of-module knowledge tests) and can be undertaken at any time.

Participants will have 12 months to complete the modules from the time the course is first accessed.

It is not necessary for participants to complete entire modules in one sitting. Participants can save what they have done and return to it at a later stage.

Please note:

Participants must have completed the relevant online modules *before* they register for a live seminar:

Online modules 1 to 3 (inclusive) need to be completed before participants can register for live Seminars 1, 2 and 3.

Online modules 4-6 (inclusive) need to be complete before participants can register for live Seminars 4, 5 and 6.

Seminars:

The seminar series is made up of 6 live, facilitated seminars that run for 90 minutes.

Seminars are elective – we recommend that participants enrol in the live seminar series, but participants can complete the course without participating in the seminar program (or all the seminars).

The seminar cycles are repeated several times throughout the year with 4 time/date options available for each seminar in each cycle.

This provides your staff with the flexibility that allows them to attend seminars at a time that suits their busy schedules.

We will ensure that there are enough time slots available for all those who want to participate in a live seminar, within the 12-month period that the enrolment in the program is valid.

Participants are able to view the seminar schedule and book the sessions they wish to attend when they access The Professional Regulator portal.

All participants are encouraged to cancel their seminar booking if they are no longer able to attend so that the space is freed up for someone else to book.

How do I find out more about The Professional Regulator course?

If you would like one of the friendly NRCOP team to provide you with a briefing about the course and the benefits of participating, please email Regulators@anzsog.edu.au

Further information is available at:

[The Professional Regulator program](#)

[FAQs for participants](#)

[Become a corporate member](#)



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University

School of Regulation
& Global Governance
(RegNet)



ANZSOG