#### **ANZSOG** presents:

Getting the work of government done: thinking differently about commissioning and contracting

#### **SPEAKER**

Professor Janine O'Flynn
Professor of Public Management
ANZSOG
&

The University of Melbourne

#### SPEAKER

Dr Barbara Allen
Senior Lecturer
School of Government
Victoria University of Wellington

# DO YOU HAVE A QUESTION ABOUT TODAY'S TOPIC?

SEND YOUR QUESTIONS THROUGH SLI.DO:

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ALL QUESTIONS WILL BE ANSWERED AT THE END OF THE PRESENTATION

SLIDES FROM TODAY'S
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### **Questions?**

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### **GETTING THE** WORK OF GOVERNMENT DONE

Thinking differently about commissioning and contracting

11 June 2019

@JanineOFlynn

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# THE PUBLIC SERVICE IS NOT BROKEN

# .... BUT IT MUST FUNDAMENTALLY TRANSFORM













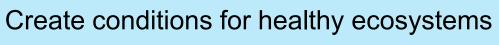












Expand the option set

System stewardship rather than market management

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See: Rethinking Relationships: Clarity, Contingency and Capabilities

ΛNZSOG **Getting the Work of Government Done** 



**Analyse** Plan Commissioning Options Commissioning Plan Appraisal Gap Analysis Involvement of Stakeholders Population Needs **Procurement** Governance Analysis Arrangements Client Group & Procurement Individual Needs Plan Planning the Commissioning Citizens Plan Review Change Contract Undertaking Management Procurement Influencing the **Process** Market Secure & Record Benefits Managing Capacity Building Performance Contract Manage Provider Relationships Secure **Review Services** 

Commissioning Cycle: Cardiff Third Sector Council

Usually represented as cycles, stages or both

Presented as rational process

Every part of this is/will be challenging

Community Housing Federation of Victoria

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### **THANK YOU**

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Thought Leadership resources can be located here: <a href="https://www.anzsog.edu.au/resource-library/resources-tlss">https://www.anzsog.edu.au/resource-library/resources-tlss</a>



